Questions for students about the library

Intro questions:
Hi my name is _____, I am doing a study on how students and faculty use the library.
What is your name?
In order to keep you anonymous, I would like to call you by a pseudonym or alias.
For this study, what would you like to be called?

Q1. How long have you been a student here?
Q2. Have you been to the COD library?
   [If no or never skip to question 6]

Q3. [If yes to Q2] How often do you visit the library per week?
   [If yes, go to Q6]
Q4. [If not weekly] How often do you visit the library monthly?
   [If yes, go to Q6]
Q5. [If not monthly] How often do you visit the library per semester?
   [If yes, go to Q6]
Q6. Are there any other libraries you use besides the one on campus?
Q7. What do you use the library for?
Q8. Do you use the library for any other things besides....
Q9. How much time do you spend reading physical books?
Q10. How much time do you spend reading e-books, pdfs, and other sources on-line for class?
Q11. Do you prefer using e-books or physical books?
    11a. Why do you prefer using _____?
Q12. Do you prefer using journal publications on-line or physical journals?
Q13. Has technology changed the way that you do homework?
Q14. If yes, how has technology changed the way you do homework?
Q15. How has technology changed your study habits?
Q16. What appeals to you about COD’s library?
Q17. Have you ever used the new study rooms?

Q18. If yes, what do you think of them?

Q19. Is there anything about COD’s library that you do not find appealing?

Q20. If yes, what?

Q21. What parts of the library do you visit?

Q22. Are there any spaces in the library that you avoid?

Q23. [If yes] Which spaces and why do you avoid them?

Q24. Have you seen the new books section?

Q25. Have you done any research papers since you’ve been here?
   25a. How many research papers have you done since you’ve been here?

Q26. What do you do when you have to do a research paper? Walk me through it step by step.

Q27. What websites do you use outside of COD resources to do research?

Q28. When at the library do you use the school databases or Google or other websites for doing homework?

Q29. How do you determine the credibility of a website?

Q30. Are there times you want a person to answer your questions? [show index cards] If yes, do you prefer face to face, chat on-line in real time, email or call them?

Q31. If yes, have you used the library in carrying this out?

Q32. How have you used the library as a resource for doing a research paper?

Q33. Are you familiar with the research desk?
   33a. If yes, have you used it?

Q34. What experiences have you had with the reference desks at COD in general? Were they positive or negative and why?

Q35. Do you use the library databases?

Q36. What do you find to me most relevant to you at the library?

Q37. Do you ever ask librarians for any help with research papers?

Q38. If yes, what might you ask them?
Q39. What do you think librarians actually do behind the scenes and during library hours?

Q40. Do you know the difference between the librarian at the circulation desk and the librarian at the reference desk if you had a question?

Q41. Do you like the physical layout of the library?

Q42. Are there any other services that you would like to see added to the library?

Q43. Has the technology changed the way we learn today vs. how people learned 20 or 30 years ago?
   43a. How do you view this change?

Q44. When was the last time you went to the library?

Q45. What did you go there for?

Q46. Look at the following services provided here at COD’s library and create groups that you believe they fit in?

Q47. What would you call each group?

Q48. Is there one group that you use more?

Q29. [If yes] Which group do you use the most?